



C A No. 100496315
Complaint No. 335/2025

In the matter of:

Vipin Verma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vipin Verma, the complainant
2. Mr. R.S. Bisht, Mr. Balwant Singh, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 06th November, 2025

Date of Order: 12th November, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that in the year 2009 the complainant applied for two electricity meters one under domestic category and other under commercial category. He further submitted that he surrendered the commercial connection after payment of all the pending dues against the said commercial connection and the domestic connection is still alive and he is using electricity from the said connection. It is also his submission that OP has transferred dues of Rs. 13,278.07 to his live domestic connection.

Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 335/2025

After enquiry from the division office, it came to his knowledge that the transferred dues are of some other connection which was installed between the periods 2002 till 2006 having CA no. 100388858. The complainant further stated OP has installed 10-11 meters at his premises after 2002 and now they are demanding dues from me after a period of almost 19 years. In 2010 the complainant also sold his ground floor flat including two rooms and one kitchen to one Mr. Kamlesh Mishra and OP released connection in that portion also without asking for pending dues. Therefore, he submitted he is not liable to pay the transferred dues and requested the Forum to withdraw the transferred dues.

2. The respondent in its reply against the complaint of the complainant submitted that the OP has illegally and wrongfully transferred 19 years old dues to electricity connection bearing CA no. 100496315 which is registered in the name of Mr. Vipin Verma s/o Ved Prakash Verma at premises bearing H. No. 1231, GF, Chowk Shah Mubarak, Sita ram Bazar, Delhi-110006. Reply further submitted that

- a) as per BSES records, initially an electricity connection was energized on 26.10.2000 bearing C A no. 100388858 (NX category) in the name of Sh. Vipin Verma at premises bearing no. H.No. 1231, GF, Mohalla Imli Kucha Pati Ram, Delhi-110006.
- b) That on 13.10.2009 two more electricity connections bearing CA no. 100496315 (DX category) in the name of Vipin Verma s/o Sh. Ved Prakash Sharma and CA no. 100353019 (NX Category) energized on 29.10.2009 at premises bearing no. H.No. 1231, GF, Kucha Pati Ram, Sita Ram Bazar, Delhi-110006.
- c) That all the three connections stated above were energized on the same floor and at the same premises in the name of the complainant.
- d) On 09.3.2023 CA no. 10035019 was removed from the premises and dues of Rs. 9591/- were transferred to live connection bearing CA No. 100496315 which were duly paid by the complainant.

Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 335/2025

e) Reply further submitted that based upon site visit dated 06.06.2025, it was found that there are pending dues of Rs. 9,639.48/- pertaining to CA no. 100388858 previously installed at address mentioned above in the name of the complainant. Subsequently, notice was issued to the complainant and dues were transferred to the live connection of the complainant.

3. The complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that how OP released two connections in his name in the year 2009 when there were pending dues against him. Why OP has not recovered the dues from him at the time of release of his two connections and why after a lapse of 19 years OP is recovering dues from the complainant. Also during this period OP has released 8 to 10 meters during this period of 19 years without asking for pending dues.

Rejoinder further submitted that one portion on ground floor was sold in the year 2010 by him to one Mr. Kamlesh Mishra and later Mr. Kamlesh further sold this property to Reeta Kalra. Ms. Reeta Kalra in connivance with BSES official got the domestic meter converted to commercial meter.

4. Arguments of both the parties are heard.
5. From the narration of facts and material placed before us we find that the OP has transferred dues amounting to Rs. 19639/- of disconnected connection having CA no. 100388858 to live connection of complainant bearing CA no. 100496315. The OP argued that the pending dues are also in name of the complainant i.e. Vipin Verma therefore they have transferred the said dues to the live connection in the name of the complainant.



Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 335/2025

OP also argued that there was another commercial connection in the name of the complainant which was disconnected on 09.03.2023 and the dues of the said connection was also transferred to the live connection of the complainant and the complainant duly paid the said dues. Thus the complainant is liable to pay these dues also and they can waive off the entire LPSC amount from the pending dues and also allow him installments for the pending amount.

We also find that the said dues are being demanded from him after a long span of 19 years. During this period OP has released multiple connections in the same premises and not demanded the pending dues even once.

6. Since, OP failed to recover the dues on multiple occasions while releasing the new electricity connections in the subject premises during the period 2009 till date therefore, we do not find it justified that the said dues are recovered by OP after a long period of 19 years.

ORDER

The complaint is allowed. Respondent is directed to withdraw the transferred dues from the bill of the complainant

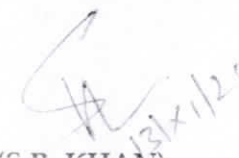
This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

Attested True Copy

4 of 4